



**the LGBTQ+
center**

OF LAS VEGAS



IMPACT REPORT 2025

**THE LGBTQ+ CENTER OF LAS VEGAS'
2025 REPORT**

THECENTERLV.ORG

MISSION

The LGBTQ+ Center serves as a haven for all. We welcome and celebrate the diversity of our communities and strive to empower all to live authentic lives.

VISION

Living and thriving as our authentic selves.



CORE VALUES

- We are a Community of Caring
- We Support in difficult times
- We Celebrate our community in joy
- We Empower everyone to thrive
- We Build Bridges in difficult places
- We Lead with courageous integrity
- We Hold ourselves Accountable and commit to rising to improvement, recognizing blind spots and privilege

TABLE OF CONTENTS

The Center Overview	PAGE 6
CEO’s Message	PAGE 8
2025 Financial Composition Summary	PAGE 9
Governing Board President Message	PAGE 10
Foundation Board President Message	PAGE 11
Advocacy	PAGE 12
Health & Wellness	PAGE 20
Community	PAGE 34
Leadership	PAGE 44



THE CENTER OVERVIEW



2025 was an incredible year for The Center. We saw the launch of several distinctive programs; essential was the larger Las Vegas community.

Ranging from our Switch Closet, where community members can access professional clothes, Mobile Clinic, where we have traveled around the county and state to provide Medical Care, and Espresso Yourself Cafe, a workforce development program helping young adults and seniors with workforce opportunities.

In addition, 2025 marked the pivotal year where we expanded our services in Behavioral Health and where we launched the Grand Opening of the Gavin J. Goorjian Community Health Center, the first comprehensive LGBTQ health facility in Clark County.

FROM THE CEO



Dear Friends,

2025 was an extraordinary and pivotal year for The LGBTQ+ Center of Las Vegas, marked most notably by the grand opening of the Gavin J. Goorjian Community Health Care Center, the first comprehensive LGBTQ+ health facility in Clark County. This milestone represents years of collaboration and commitment coming together to dramatically expand access to affirming, inclusive health care.

Building on this achievement, we expanded behavioral health services and launched The Center Mobile Clinic, bringing medical care directly to communities across Clark County and throughout the state.

Advocacy and victim services also reached new ground in 2025. We introduced prevention services for the first time within our victim services programming and strengthened collaboration through new partnerships with Safe Nest and Signs of Hope.

Community connection remained central to our work. Programs such as Espresso Yourself Café created workforce opportunities for young adults and seniors, while initiatives like the Switch Closet and Doll House, a space for trans femme individuals, reinforced The Center as a place of belonging and support.

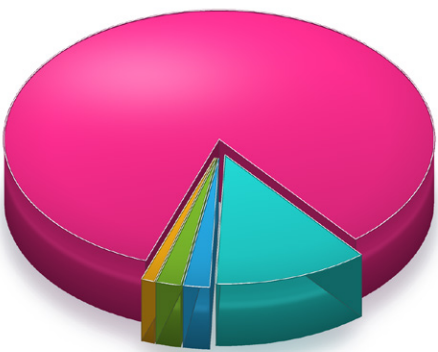
None of this progress happens alone. Thank you for helping make 2025 a year of remarkable growth, compassion, and impact. We look forward to building on this momentum together as we move forward through 2026.

With heartfelt gratitude,

John Waldron, Ed.D
CEO
The LGBTQ+ Center of Las Vegas

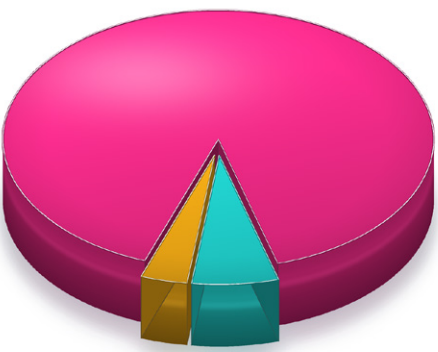
FY2025 FINANCIAL COMPOSITION SUMMARY

THE CENTER REVENUE SOURCES



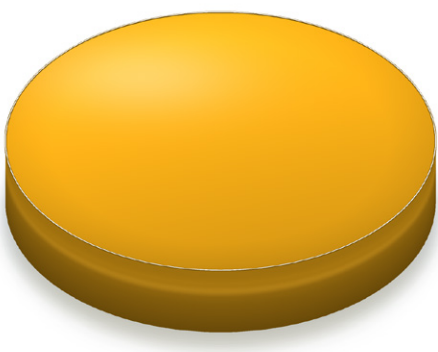
● Health Clinic Operations	83.5%
● Government Grants	11.6%
● Other Grants	2.0%
● Contributions	1.9%
● Fundraising	1.0%

THE CENTER EXPENSE ALLOCATIONS



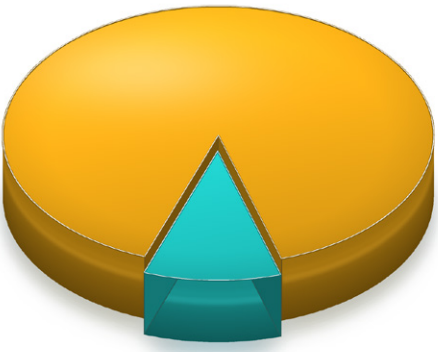
● Programs	89.9%
● Management & General	6.5%
● Fundraising	3.5%

THE CENTER FOUNDATION REVENUE SOURCES



● Fundraising	100%
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THE CENTER FOUNDATION EXPENSE ALLOCATIONS



● Fundraising	89.7%
● Management & General	10.3%

FROM THE GOVERNING BOARD PRESIDENT



Dear Friends of The Center,

2025 marked a defining moment in the evolution of The LGBTQ+ Center of Las Vegas. It was a year in which vision became reality and long-term strategy translated into meaningful, community-wide impact.

Throughout the year, the Governing Board worked in close partnership with leadership to ensure The Center’s growth remained intentional, sustainable, and mission-driven. Major milestones, most notably the expansion of comprehensive health services, reflect thoughtful planning designed to position The Center for lasting success.

As we look ahead, our focus remains on strategic growth, strong governance, and financial and organizational sustainability. The Center is entering its next chapter prepared, resilient, and ready to meet the evolving needs of our community.

Thank you for your continued trust, belief, and support in our work. We are ready for another year of perseverance and progress as we strengthen our community.

With sincerest appreciation,

A handwritten signature in black ink that reads "Ryn Bartel".

Ryn Bartel
Board of Directors President
The LGBTQ+ Center of Las Vegas

FROM THE FOUNDATION BOARD PRESIDENT



Dear Supporters,

2025 was an extraordinary year for The Center’s Foundation, one defined by generosity, momentum, and belief in what is possible.

This year’s Honorarium was our most successful to date, providing critical resources that help ensure programs grow, services expand, and long-term goals are realized. Your support played a direct role in strengthening the financial foundation that enables transformational projects, such as expanded health and wellness services.

The Foundation remains focused on sustainability and stewardship, ensuring resources are available not only for today’s needs but for the future of The Center and the community it serves.

Thank you for your commitment, your generosity, and your confidence in The Center’s mission. Your belief ensures this work continues for many years to come.

With sincere gratitude,

A handwritten signature in black ink that reads "Carole A. Fisher".

Carole Fisher
Board of Directors President
The Center Foundation of Nevada

01

ADVOCACY

01 ADVOCACY



Advocacy at The Center is rooted in empowerment, protection, and systemic change.

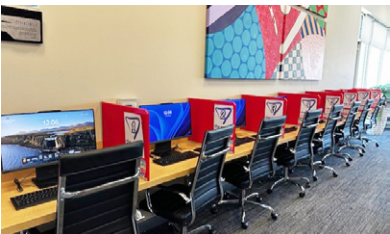
We work to close gaps and remove barriers that impact people in our community by providing culturally responsive training, consulting, victim advocacy, and public policy leadership.

Through the Center Advocacy Network (CAN), crisis response services, and partnerships with schools, courts, shelters, and civic agencies, we ensure individuals facing hardship are met with dignity and practical support.

Our public affairs and training teams educate thousands annually to promote inclusion and safety, while our legislative advocacy continues to shape protections across Nevada. We are committed to ensuring that every person in our community has access to justice, safety, and opportunity.

01 ADVOCACY

GENERAL SERVICES



2,600+
Cyber Center
Computer Users



3,200+
Households provided food through
biweekly food distribution



3,000+
Participants in Events/Meetings
in our Events Hall

COMMUNITY ENGAGEMENT

233+
Community
referrals

195+
Crisis clients
served

700+
Participants in agencies
trained

VOLUNTEERS STATS

7,260
Volunteers' hours
of service

\$252,575
Cash value of
volunteer hours

2,024
Volunteers staffed The Center's
Information Desk in 2025

01 **ADVOCACY****TESTIMONIAL**

Advocacy That Meets People Where They Are

BY THE CENTER'S SENIOR COMMUNITY LEARNING AND ENGAGEMENT MANAGER

I remember working with a Black transgender woman living with HIV after she experienced a robbery. At first, it seemed like we were helping with one immediate crisis, but as we got to know her situation better, it became clear that everything was connected. She was dealing with housing instability, substance use, and the exhaustion that comes from constantly navigating systems that had failed her before.

Our team had to work closely with different community partners to figure out what support was actually realistic and available. Just as importantly, we needed to make sure those spaces understood the level of cultural sensitivity and trauma-informed care needed for her to feel safe and respected. Through that collaboration, we were able to connect her to housing resources and help cover move-in costs alongside her housing manager.

What stayed with me was how often advocacy means helping someone carry the weight of multiple barriers all at once. Queer people, people of color, and people living with HIV are often navigating challenges that overlap in ways many systems are not designed to address. I was grateful we were able to respond in a way that helped her feel supported rather than retraumatized.

**ADVOCACY MEANS HELPING SOMEONE CARRY
THE WEIGHT OF MULTIPLE BARRIERS ALL AT ONCE**

Another client I remember fondly was a pregnant transgender man fleeing domestic violence across state lines. He was able to connect with case management services, but there were still so many immediate needs that didn't neatly fit into one program. He needed help finding care for an infected ear, locating affordable childcare, and figuring out how to safely prepare for his child's future while starting over.

That experience reminded me that advocacy can look very different from person to person. Sometimes someone wants help filing a police report. Other times, they need help finding a doctor, transportation, housing, or simply someone who will listen without judgment. Our role is not to decide what matters most for a client, but to listen, support, and work alongside them in a way that helps them regain stability, safety, and control over their lives. These experiences continue to shape how we build partnerships, train advocates, and approach care within our programs.

02

HEALTH & WELLNESS

02 HEALTH & WELLNESS



Health and Wellness at The Center reflects our commitment to whole-person care, addressing mental, physical, and social well-being in an affirming, non-judgmental environment.

Through comprehensive medical services, prevention programs, pharmacy access, recovery supports, and community education, we empower individuals to take an active role in their health.

Our approach integrates clinical excellence with harm reduction, health education, and linkage to care so that patients are not only treated, but supported in building healthier and more stable lives.

By expanding access to culturally competent care, we are working to eliminate health disparities and set the standard for inclusive healthcare in Southern Nevada.

02 HEALTH & WELLNESS



Mobile Care, Delivered Where It's Needed Most

This past year, The Center launched its mobile health unit to remove one of the most persistent barriers to care: access. For many individuals, transportation, distance, and fragmented services make it difficult or impossible to receive timely healthcare. The mobile unit was designed to change that reality by meeting people where they are.



Led by Director of HIV Services and Clinic, Mona Lisa Paulo, the mobile team partnered with community organizations across Southern Nevada, including Crossroads of Southern Nevada, to deliver co-located clinical services in trusted, familiar spaces. Team members Marissa and Dominick provided HIV, STI, and Hepatitis C testing directly in the community, reaching individuals who may not otherwise engage with traditional healthcare systems.

A critical feature of the mobile unit is its ability to conduct immediate point-of-service confirmatory testing. Rather than requiring patients to travel to another location or wait days for results, individuals receive confirmation on the spot, reducing drop-off, anxiety, and missed follow-up care. In addition to testing, the team distributed life-saving opioid response supplies, further addressing urgent public health needs during each outreach visit.

The mobile unit's reach extended beyond urban centers. In our first impactful trip to Duckwater Creek, a remote Native American reservation in northern Nevada, the team provided high-quality healthcare to a community with limited access to operational medical services. The visit helped build trust with a historically underserved population and demonstrated the importance of bringing care directly to isolated communities.

Through the mobile unit, The Center has strengthened trust, reduced barriers, and expanded access to essential, affirming healthcare, one community at a time.

02 HEALTH & WELLNESS



HIV SERVICES & LINKAGE TO CARE

4,730+

Safe sex kits distributed

1,510+

Individuals in HIV Group Programs

165+

Participants in Linkage to Care services

3,185+

Naloxone & Fentanyl Test Kits Distributed

4,303+

Pharmacy Patients

1,945 - 45,555

Scripts from Pharmacy (excluding PrEP)

02 HEALTH & WELLNESS



Gavin J. Goorjian Community Health Center

On October 3, 2025, The Center celebrated the official grand opening of the Gavin J. Goorjian Community Health Center, marking a major advancement in healthcare access for Southern Nevada. Construction on the Las Vegas Boulevard building began in January 2024 with a clear purpose: to address a critical gap in care in a community with persistent gaps in healthcare access, particularly in low-income communities.



The Center is located in an area with limited healthcare infrastructure, including a two mile radius without a pharmacy. In response, the facility was designed to provide comprehensive, co-located care that removes barriers and simplifies the patient experience. The lower level houses behavioral health services, the first floor includes an on-site pharmacy, and the second floor is home to the primary care clinic. Patients can see a provider and pick up their medication in the same visit, reducing missed follow-ups and delays in treatment.

Access to comprehensive LGBTQ affirming care has been limited in Clark County. While The Center prioritizes LGBTQ communities, including transgender patients who often face stigma in medical settings, services are open to everyone. Every person deserves empathetic, respectful care. Patients frequently report feeling seen and safe, especially those from the trans community who no longer worry about being judged when seeking medical care.

02 HEALTH & WELLNESS



Demand for services has exceeded expectations. The Center served a record 800 patients in September alone and are scaling services to keep pace. Early feedback has been overwhelmingly positive, reinforcing the need for this model of care.

The Center is named in honor of Gavin J. Goorjian, a former board member and influential advocate in the LGBTQ community. Before his passing, he bequeathed a significant gift to The Center, making this facility possible. His legacy lives on through a space that delivers dignity, access, and healing to the community he cared so deeply about.

02 HEALTH & WELLNESS

GAVIN J. GOORJIAN
COMMUNITY HEALTH CENTER

1,183+

Primary care patients seen

94 appts / 81 patients

Gynecological exams

2,376

Uninsured patients seen

ARLENE COOPER
COMMUNITY HEALTH CENTER

45,500+

HIV & STD/STI tests completed

54,950+

Dispensed from Trac-B machine (needle
exchange/overdose kits/pregnancy, etc)

107,000+

Condoms & Lubricants Distributed

03

COMMUNITY



03 COMMUNITY



In June 2025, The Center reopened the Nikki Woods Switch Closet, a dedicated space created to support transgender community members as they explore and affirm their identity. What began years ago as a small collection of clothing racks has grown into a permanent room designed with intention, dignity, and care.

The Switch Closet was created in response to a real and persistent need. For many transgender people, especially those beginning their transition, building a new wardrobe can be financially overwhelming. The closet allows community members to start fresh without cost, removing a practical barrier while honoring the deeply personal experience of self-expression. Open Monday through Friday, the closet serves individuals of all ages, with adults accessing the resource most frequently. Community members may be referred through programs or access the closet directly.

The space is supported by Inclusive Program Specialist Turi Robbins, who works alongside participants to provide fashion guidance rooted in her background in fashion design and lived experience. Turi's connection to the Switch Closet is personal. As a young person, she relied on similar community support and found belonging through relationships with elders at The Center. Today, she brings that same care and wisdom to others, helping participants feel seen, affirmed, and confident.

Participants consistently report increased confidence, reduced dysphoria, and greater readiness to engage in daily life, whether attending appointments, socializing, or preparing for employment. The closet is free to all who use it. In 2025, the closet accepted 2,400 bags of donations and provided 414 style appointments, where trans clients received fashion and peer support from our Switch Closet Manager.

The space is named in honor of Nikki Woods, a beloved transgender activist who volunteered extensively at The Center and whose life was taken too soon. The Nikki Woods Switch Closet stands as a living tribute to her legacy of service, advocacy, and community care, and as a foundation for deeper integration into workforce development efforts in 2026.

03 COMMUNITY



RESTORING DIGNITY, HOPE, AND THE BELIEF THAT BRIGHTER DAYS ARE AHEAD

TESTIMONY

Vanessa and Darla, clients of the Switch Closet, recently secured housing through a sober living program and are taking brave steps to rebuild their lives. During this vulnerable transition, the Switch Closet has been far more than a clothing resource. It has been a safe space for community and affirmation.

For Vanessa, the simple gift of quality clothing lifted a heavy burden, allowing her to move forward with confidence as she starts over. For Darla, the warmth and care she felt during her visit brought her to tears, reminding her that she is not alone and that her community believes in her journey.

Their stories remind us that the Switch Closet is not just about clothing. It is about restoring dignity, hope, and the belief that brighter days are ahead.

03 COMMUNITY

INCLUSIVE PROGRAMS DATA

2,497

Participants in peer groups & training

589

Participated in events (Adult LGBTQ, Trans, Cultural)

108

People who received Educational & Empowerment Opportunities (Workshops, Healthy Relationships and Figure Drawing, etc.)*

29x/month 348x/year

Group sessions

2,400 bags

Switch Closet donations

414

Switch Closet visits

03 COMMUNITY

SENIOR SERVICES

1,060+

Primary care patients seen

930+

Lunch & Learn participants

170+

Participated in events (Senior Thanksgiving & Holiday Social)

50+

Participated in senior outing

YOUTH & FAMILY SERVICES

1,00+

Individuals and families participated in family programming

970+

Participants in youth programming

360+

Attended youth events (Thanksgiving, prom, PRIDE for Kids)

LEADERSHIP

John Waldron	Chief Executive Officer
Gregory Gudenkauf	Chief Operating Officer
Ryan Lee	Chief Administrative Officer
Laura Hernandez	Chief Programs Officer
Antioco Carrillo	Chief Housing and Integrated Healthcare Officer
Dr. Jerry Cade	Interim Chief Healthcare Officer
Matthew Dang	Chief of Staff
Mona Lisa Paulo	Director of Clinic and HIV Services
Veronica Arana	Director of Clinical Operations
Christi-Anne Williams	Director of 340B Strategy and Revenue Optimization
Priscilla Otoo-Adjorolo	Director of Behavioral Health
Lukas Serrano	Director of Public Affairs
Kelly Travis	Director of Organizational Development
Emily Knowlton-Browand	Associate Medical Director

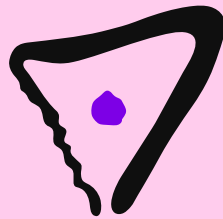
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Casey Xavier Governing Board Secretary
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the **LGBTQ+**
center
OF LAS VEGAS

Empathetic + Inclusive
+ Respectful

702.733.9800 THECENTERLV.ORG

401 S. Maryland Pkwy. Las Vegas NV 89101 702.733.9800

921 Las Vegas Blvd. Las Vegas, NV 89101 702.780.4925